

MILFORD PEDIATRIC GROUP

321 Boston Post Road
Milford, CT 06460

495 Hawley Lane
Stratford, CT 06614

The results below are from different areas of the practice that we have been tracking to make sure Milford Pediatric Group is giving your children the best possible care and meeting your needs as a Patient Center Medical Care Facility.

MEASUREMENT PERIOD: 10/01/15 - 12/31/15	
PATIENTS AGE 20 YEARS OR OLDER	198
PATIENTS AGE 20 YEARS OR OLDER MISSING BEXSERO	174
PERCENTAGE OF PATIENTS MISSING BEXSERO	88%

MEASUREMENT PERIOD: 1/1/15 - 12/31/15	
PATIENTS NEEDING IMAGING	67
IMAGING - COMPLETE	65
PERCENTAGE OF IMAGING COMPLETE	97%

MILFORD PEDIATRIC GROUP TOOK A PATIENT SATISFACTION SURVEY DURING THE MONTH OF APRIL, 2016. THE SURVEY SHOWED 99.9% OF PATIENTS WOULD RECOMMEND US TO THEIR FAMILY AND FRIENDS. IT ALSO SHOWED THAT 9% OF PATIENTS FEEL THAT IF THEIR CHILD SEES A SPECIALIST THE PRIMARY CARE PROVIDER IS NOT ALWAYS INFORMED AND KEPT UP-TO-DATE. THEREFORE WE HAVE INSTITUTED A REFERRAL TRACKING SYSTEM THAT WILL VERIFY THE PATIENT WENT TO THE SPECIALIST AND WE HAVE RECEIVED SOME FORM OF CORRESPONDENCE BACK.